



**GSA Advantage!**<sup>TM</sup>  
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## For Your Telephone System Supplier

If you have a telephone system that is fairly recent and has multiple telephone instruments attached to it... all feeding into one central telephone box within your office, you probably have a system that is capable of playing Music On Hold audio.

**If you are unsure, or you need further guidance, we recommend that you call your telephone system contractor or service company in your local area and ask them. When they come in, give them this sheet to explain what you are doing and what you need them to do.**

### **TO THE TELEPHONE SYSTEM SERVICER:**

**We will be sending to your customer a Digital Audio Repeater which will be hooked up to the MOH input of their telephone system. Our interface is either a 1/4" RCA Phone Jack (like you would find on the back of your stereo or VCR) or a 1/8" Mini-Phone plug. The Digital Repeater will also require 115 VAC electrical power. Your customer will most likely ask you to install this box near their KSU and hook it up for them. The repeater will feed a continuous looped audio signal to the MOH input. If there is also a Background music feature on their system which plays over a PA system, that will need to be split so the Repeater is NOT playing over the PA system.**

If you have any questions regarding the implementation requirements for this service, please contact us at 301.924.5700.